

Quality Policy

The quality policy of Northeast Controls is established as an integral component of our Corporate Vision Statement.

Top management meets to review and revise (as necessary) the quality policy, and quality objectives and to establish primary organization initiatives for the year.

The policy is communicated to all employees through training and is posted throughout the facilities to promote satisfying customer satisfaction. The following is the quality policy for Northeast Controls:

Quality Policy

Northeast Controls will be known as a recognized leader in bringing technology and engineering together to provide innovative solutions to satisfy customer's requirements in process control and industrial automation. We will succeed in building lasting relationships by providing consistently superior products and services that deliver quantifiable business results and by continually improving our quality management system processes.

Quality Objectives

- Growth: strive for continuous improvement as individuals and as a business
- Quality: meet requirements by doing it right the first time
- Service: are committed and dedicated to solving customers needs
- Safety: believe safe work practices are necessary to ensure a healthy work environment.

